

IVSEC Camera Reset Procedure

This document applies to the following model numbers:

- NC110XB, NC110XC & NC312XC (5MP Turret - housing like a lens ball & socket)
- NC323XC, NC323XD & NC512XD (8MP Turret)
- IVK-28B & IVK-28C (IVSEC 5MP kit)
- IVK-50C & IVK-50D (IVSEC 8MP kit)
- NC317XB & NC528XB (5MP Bullet)

Symptom: You have connected an IVSEC camera to the NVR. If after 1 minute the camera has not automatically appeared, please follow the following steps

Solution: The IVSEC turret housing cameras (models listed above) have a reset button underneath the SD card cover on the camera ball dome (2 x Phillips head screws to remove).

1. Connect the camera to the NVR and let it power on for 1 minute.
2. Hold the reset button down for 20 seconds and then release the button.
3. If the reset is successful, then the camera will automatically appear on the NVR after 1-2 minutes
4. Ensure that you re-screw the SD card cover back onto the camera ball dome.



Image above shows how to access reset button on cameras with turret housing

NC317XB



Image above shows how to access NC317XB reset button

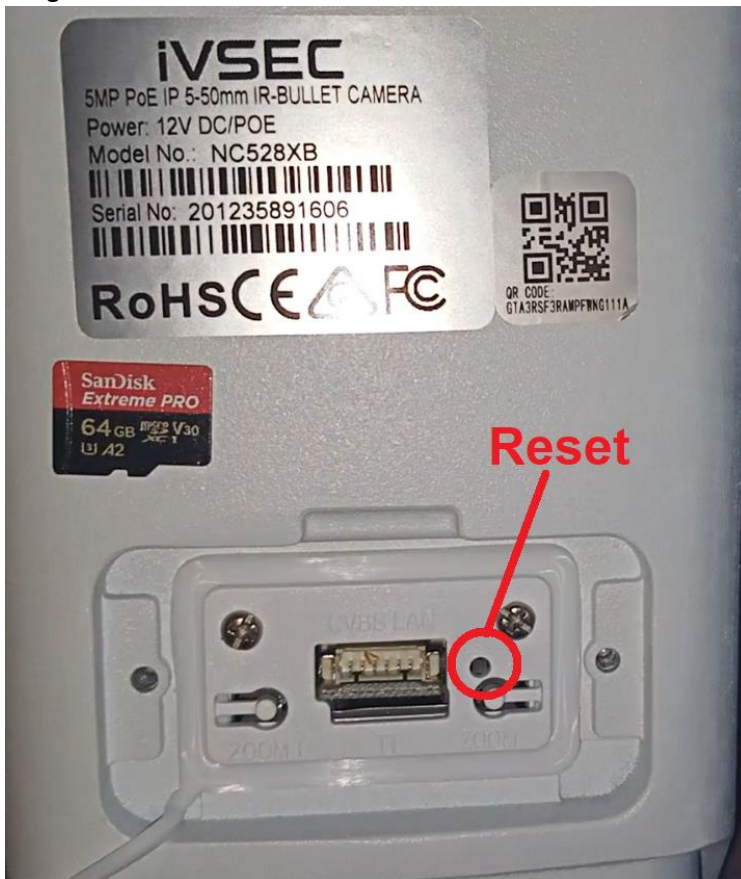


Image above shows how to access NC528XB reset button

NOTE: For iVSEC NVR models NR308XA, NR316XA and NR532XA a firmware update may be required before the the cameras to automatically appear when connected.

Please visit <https://www.ivsecurity.com.au/faq/> for additional Frequently Asked Questions

For further technical support please email service@ivsecurity.com.au or call 1300 368 348.